



EDI Newsletter

2024 Year In Review

Issued: January 31, 2025

EDI Quality Assurance Department

EDI.Support@workcomp.virginia.gov

EDI Vision:

Lead the nation with a successful workers' compensation EDI program of the highest quality.

EDI Mission:

Ensuring data quality in association with the international EDI standard through connection and education within the workers' compensation community, and in accordance with the Commission's Core Values of innovation and reliability to the advancement of the Commission and the benefit of those who rely on its services.

New in 2024

- ❖ Finalized all requirements and began testing for the EDI R3.1 Implementation
- ❖ Revised existing and created new Training Aids
- ❖ Increased fines from \$250 to \$500 effective December 1, 2024
- ❖ Created an EDI Training Playlist on the Commission's YouTube Channel

EDI National Spotlight

- ❖ Candace Gray continued to serve as Co Vice-Chair of the IAIABC's Claims Committee
- ❖ Stephanie Sweeney elected to serve as the Vice-Chair of the IAIABC's EDI Council
- ❖ Candace Gray, Carolyn Gonzalez, Elizabeth Patrick, Ryan Duke and Stephanie Sweeney served as a member of the IAIABC Claims Committee
- ❖ Candace Gray and Stephanie Sweeney served as a member of the IAIABC Systems Committee



Stephanie Sweeney



Ryan Duke



Candace Gray



Carolyn Gonzalez



Elizabeth Patrick



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What's Coming:

- ❖ Beginning our review of new data received as part of the R3.1 Implementation
- ❖ Recording new trainings to add to the Commission's YouTube Channel

Requesting EDI Training:

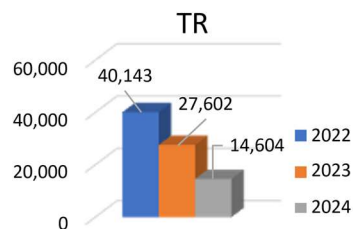
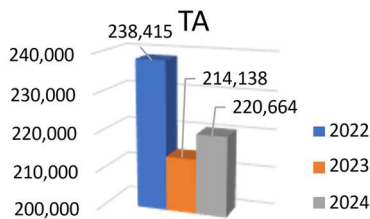
The EDI Department will begin to hold EDI training for R3.1. There is an EDI Training Team that will conduct these trainings upon request. We offer company specific training which can be tailored to meet the needs of that company.

How do I request EDI training for my company?

Email edi.support@workcomp.virginia.gov to request EDI training. In the email, please include insight into what topics you wish to have covered, type of audience that will be receiving the training, and when you would like to have the training scheduled.

Once the email is received, it will be forwarded to our EDI Training Team who will review and reach out to the requestor to get the session scheduled.

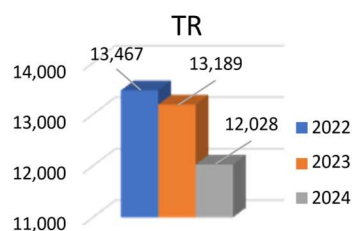
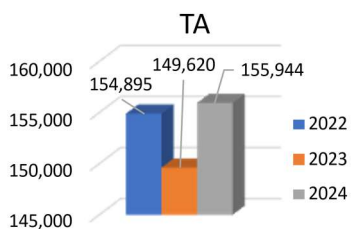
FROIs



2024 Top 5 Errors

Match Data value not consistent with value previously reported
No match on database
Mandatory field not present
Duplicate Transmission/Transaction
Invalid event sequence/relationship

SROIs



2024 Top 5 Errors

Invalid event sequence/relationship
Invalid data sequence/relationship
Mandatory field not present
Match Data value not consistent with value previously reported
Not statutorily valid



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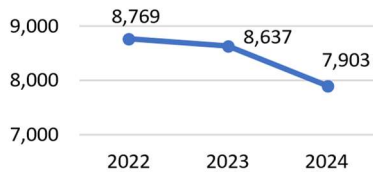
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Transactions Reviewed

* Reviewed outside normal rejection process*

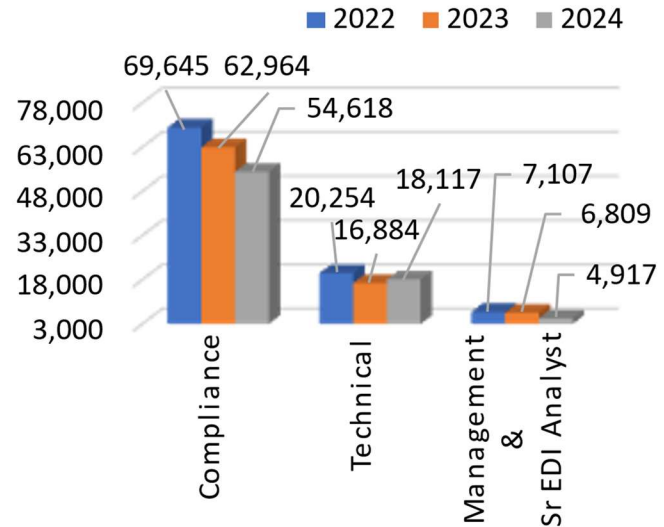
Transactions Reviewed



Possible outcomes of this review include:

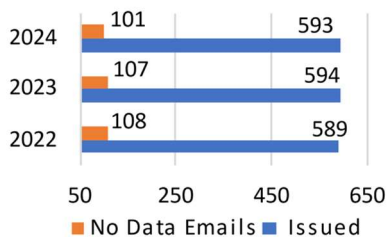
- Ingesting the transaction
- Sending Missing BTC Letter
- Sending Transaction Review Letter

Overall Tasks Performed

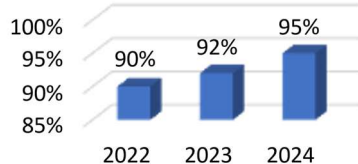


Report Cards

Report Cards

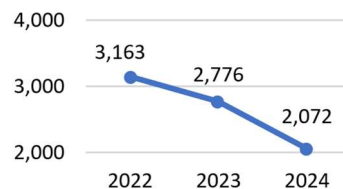


Avg Overall Grade

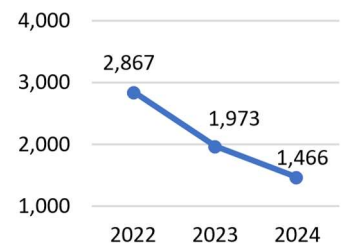


Report Cards are an evaluation grade given on EDI Reporting and Compliance Requirements

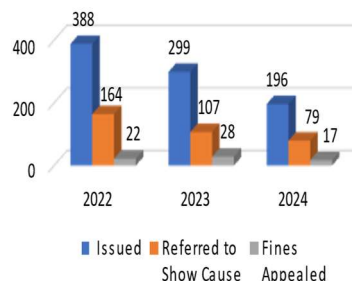
Data Changes



Consolidations



Fines



Trainings

- ❖ Provided training to two Claim Administrators
- ❖ Updated Training Aids for R3.1
- ❖ Created an EDI Training Playlist and uploaded three presentations



2024 EDI Leaderboards

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EDI Leaderboard

ABF Freight System, Inc	Eastern Alliance Insurance Company	Nordstrom Inc
Acadia Insurance Company	Employers Mutual Casualty Company	Ohio Farmers Insurance Company
Actec Systems Inc.	Employers Preferred Insurance Company	Old Republic Insurance Company
Acuity, A Mutual Insurance Company	Erie Insurance Exchange	PENNSYLVANIA MANUFACTURERS' ASSOCIATION INSURANCE COMPANY
All America Insurance Company	ESIS, Inc.	Pennsylvania National Mutual Casualty Insurance Company
American Compensation Insurance Company	FCCI Services Inc.	Protective Insurance Company
AMERICAN INTERSTATE INSURANCE COMPANY	Federated Mutual Insurance Company	Publix Super Markets, Inc.
Amerisure Insurance Company	Federated Rural Electric Insurance	Retail Business Services LLC
Argonaut Insurance Company	FFVA Mutual Insurance Company	ROCKWOOD CASUALTY INSURANCE COMPANY
Arrowood Indemnity Company	Ford Motor Company	Sedgwick Claims Management Services, Inc.
Atlantic Specialty Insurance Company	Forestry Mutual Insurance Company	Selective Insurance Company of America
Auto-Owners Insurance Company	Frankenmuth Insurance	Self Insured Services Company Inc.
Benchmark Administrators	GALLAGHER BASSETT SERVICES	Sentry Insurance Company
Berkley National Insurance Company	Grange Insurance Company	SmartCasualtyClaims
Berkshire Hathaway Homestate Insurance Company	Great American Insurance Company	Southern States Insurance Exchange
BITCO General Insurance Corporation	Great West Casualty Company	State Auto P & C Insurance Company
Bloomington Compensation Insurance Company	Harleysville Insurance Company	State Automobile Mutual Insurance Company
BrickStreet Mutual Insurance Company	Hartford Fire Insurance Company	Stonewood Insurance Company
Broadspire Services	Insurance Company of the West	Summit Consulting, Incorporated
Brotherhood Mutual Insurance Company	iSurety, Inc	The Cincinnati Insurance Company
Builders Mutual Insurance Company	Key Risk Management Services Company	The Hanover Insurance Company
Cannon Cochran Management Services, Inc.	Landin Services LLC	The Pie Insurance Company
Catholic Diocese of Richmond	Legacy Vulcan Corp	Travelers Indemnity Company
CHARLES TAYLOR TPA	Liberty Mutual Insurance Company	United States Fire Insurance Company
Cherokee Insurance Company	LUBA Casualty Insurance Company	Utica National Insurance Company
CHESTERFIELD (COUNTY OF)	Markel Service Incorporated	Virginia Association of Counties Groups Self-Insurance Risk Pool (AKA RMP Inc).
Chubb & Son, Inc.	Memic Indemnity Company	Virginia Commonwealth University Health System Authority
Church Mutual Insurance Company S.I.	Meridian Security Insurance Company	Virginia Property & Casualty Insurance Guaranty Association
Continental Casualty Company	Method Claims Management, LLC	Virginia Risk Sharing Association
Continental Indemnity Company	MITSUI SUMITOMO INSURANCE CO OF AMERICA	Walmart Claims Services, Inc.
CorVel Enterprise Comp	National American Insurance Company	Wegmans Food Markets Inc
Cottingham & Butler Claims Service, Inc.	National Casualty Company	West Bend Insurance Company
Creative Risk Solutions, LLC	National Interstate Insurance	Zenith Insurance Company
Delhaize America, LLC	Nationwide Agribusiness	Zurich American Insurance Company
Dollar General Corporation	Nationwide Mutual Insurance Company	
Donegal Mutual Insurance Company	Next Level Administrators LLC	

Note:

This is a list of companies that were in an Acceptable Status once we averaged together all 4 quarters of 2024.



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EDI Most Improved

ABF Freight System, Inc	Ford Motor Company	National Casualty Company
Argonaut Insurance Company	GALLAGHER BASSETT SERVICES	Ohio Farmers Insurance Company
Auto-Owners Insurance Company	Grange Insurance Company	Selective Insurance Company of America
Benchmark Administrators	Harleysville Insurance Company	Stonewood Insurance Company
BrickStreet Mutual Insurance Company	iSurety, Inc	Travelers Indemnity Company
Cherokee Insurance Company	Meridian Security Insurance Company	Utica National Insurance Company

Note:

These are the companies that have gone from a Needs Improvement score to an Acceptable Score between 2023 and 2024.

EDI Dean's List

Actec Systems Inc.	Erie Insurance Exchange	Nordstrom Inc
Acuity, A Mutual Insurance Company	Federated Mutual Insurance Company	Old Republic Insurance Company
American Compensation Insurance Company	Federated Rural Electric Insurance	PENNSYLVANIA MANUFACTURERS' ASSOCIATION INSURANCE COMPANY
AMERICAN INTERSTATE INSURANCE COMPANY	Forestry Mutual Insurance Company	Pennsylvania National Mutual Casualty Insurance Company
Amerisure Insurance Company	Great American Insurance Company	Publix Super Markets, Inc.
Berkshire Hathaway Homestate Insurance Company	Great West Casualty Company	Self Insured Services Company Inc.
Bloomington Compensation Insurance Company	Hartford Fire Insurance Company	Sentry Insurance Company
Broadspire Services	Insurance Company of the West	SmartCasualtyClaims
Brotherhood Mutual Insurance Company	Key Risk Management Services Company	State Auto P & C Insurance Company
Catholic Diocese of Richmond	Landin Services LLC	State Automobile Mutual Insurance Company
CHARLES TAYLOR TPA	Liberty Mutual Insurance Company	The Cincinnati Insurance Company
CHESTERFIELD (COUNTY OF)	Markel Service Incorporated	The Hanover Insurance Company
Chubb & Son, Inc.	Memic Indemnity Company	United States Fire Insurance Company
Church Mutual Insurance Company S.I.	MITSUI SUMITOMO INSURANCE CO OF AMERICA	Virginia Commonwealth University Health System Authority
CorVel Enterprise Comp	National Interstate Insurance	Virginia Risk Sharing Association
Cottingham & Butler Claims Service, Inc.	Nationwide Agribusiness	Walmart Claims Services, Inc.
Creative Risk Solutions, LLC	Nationwide Mutual Insurance Company	Wegmans Food Markets Inc
Employers Mutual Casualty Company	Next Level Administrators LLC	West Bend Insurance Company

Note:

This is a list of companies that have been on the Commission's EDI Leaderboard for the last 5 consecutive years.

Note

Information contained on these Leaderboards are obtained from the scores listed on the Report Cards. The Report Cards are an evaluation grade given on EDI Reporting and Compliance Requirements and sent to all Trading Partners each quarter.