



EDI Newsletter - August 2023

Virginia Workers' Compensation Commission

VWC's EDI Senior Analyst Receives 2023 IAIABC NextGen Award

The Virginia Workers' Compensation Commission is proud to announce the [International Association of Industrial Accident Boards and Commissions](#) (IAIABC) has awarded its 2023 NextGen Award to the Commission's EDI Senior Analyst, Ms. Elizabeth Patrick. Please help us congratulate Elizabeth for this amazing honor!



Claimant Address Change Notices

We have learned recently that some of our customers were not aware of the fact that the Commission actually generates two different notices when an update is made to the Claimant's address, depending on how it is updated. Please review the following information for more details on why we do this and what the difference is between the two notices.

A Claimant's address can be updated two ways in the Commission's Claims Processing system... via EDI and via a manual update performed by a Commission Team Member. The path taken determines which notice is generated... *Notification of Claimant Address Change* or *Notification of Claimant Address Change – Request for FROI 02*.

The *Notification of Claimant Address Change* is generated when an EDI transaction is sent to the Commission and includes an update to the claimant's address. This notice is sent to notify all parties that the update was made, what the new address is and the address that was reflected prior to the change. The notice does not require a response of any manner unless the parties believe the change was made in error.

The *Notification of Claimant Address Change – Request for FROI 02* is generated when a

Commission Team member receives a call or letter notifying us of a change of address for the claimant and they, in turn, go into the JCN and manually update the address. Once this is completed, the *Notification of Claimant Address Change – Request for FROI 02* is generated and in addition to notifying all parties that the update was made, what the new address is and the address that was reflected prior to the change, it requests the Claim Administrator to file a FROI 02 with the updated address. This ensures that the Commission's Claims Processing System and EDI records match and contain the same address.

Did you know this about Claim Administrator and Insurance Carrier Addresses?

Claim Administrator (CA) and Insurance Carrier (IC) information contained in a JCN on the Commission's system is not populated via an EDI transaction? When an EDI transaction is received, it provides the Commission with a FEIN for both the CA and IC. That information is then matched with the data stored in the Master Data FEIN files for those entities. Casper then takes the information from that FEIN file (the entity name and address) and populates the information into the JCN and is used for all mailings.

The Commission does not allow CA address changes via EDI. If a CA changes their address via EDI, it is ignored. We use the address that was submitted on the Trading Partner Documentation when they register to submit EDI in Virginia or when a change is needed. That information is added to the Master Data in the Commission's system and then attached to the JCN based on the CA FEIN provided. This allows us to have one address per FEIN and not have the CA address controlled by what the adjuster submits on the EDI Transaction since often, that is not the address the company wants their mail sent to. The process is the same for Carriers in that we do not use the address info submitted via EDI, we use what the Commission's Insurance Department has entered our system and attach that address to the JCN based on the FEIN submitted via EDI.

Update: EDI Release 3.1 in Virginia

As announced on August 1, 2023, the Virginia Workers' Compensation Commission will transition from IAIABC EDI Claims R3.0 to EDI Claims R3.1 on 01/16/2025. The EDI Claims Release 3.1 Version 1.0 Requirements (Revision Date: 07/27/2023, Effective Date: 01/16/2025) are posted on the EDI Page of the Commission's Website (<https://www.workcomp.virginia.gov/>) for review and development. VWC will distribute an announcement when the VWC EDI Claims R3.1 Implementation Guide, Test Plan, and Transition Plan from IAIABC EDI Claims Release 3.0 to Release 3.1 become available for download.

Any feedback or questions related to our EDI Release 3.1 requirements should be directed to our EDI Support Team at edi.support@workcomp.virginia.gov.

VWC 2023 Educational Conference

Join us for the largest workers' compensation educational event in the Commonwealth. Speakers from the Virginia Workers' Compensation Commission and the private sector will address the most

current topics and issues confronting claims administrators, medical providers, attorneys, rehabilitation counselors and others involved in workers' compensation.

Members of the Commission's EDI Quality Assurance Department will host a session to go over the transition from EDI Release 3 to EDI Release 3.1. They will discuss all of the changes you can expect to see in the new Implementation Guide and will go over, in detail, the new Data Elements and Maintenance Type Codes that are new to 3.1.

For more information and to register to attend the conference, please visit the Commission's website at <https://www.workcomp.virginia.gov/>.

EDI Quality Assurance Department

Virginia Workers' Compensation Commission

For any EDI related inquiry, please contact our EDI Support Team. They can be reached at edi.support@workcomp.virginia.gov (or hit the envelop icon below). You can also call the Commission's toll free number, 877-664-2566, and ask for the EDI Quality Assurance Department.



Our mailing address is:

333 E. Franklin St, Richmond, VA 23219

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