



# EDI Newsletter

## 2022 Year In Review

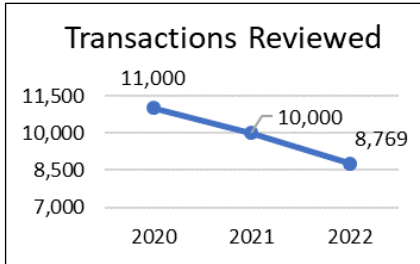
Issued: January 30, 2023

EDI Quality Assurance Department

EDI.Support@workcomp.virginia.gov

### Transactions Reviewed

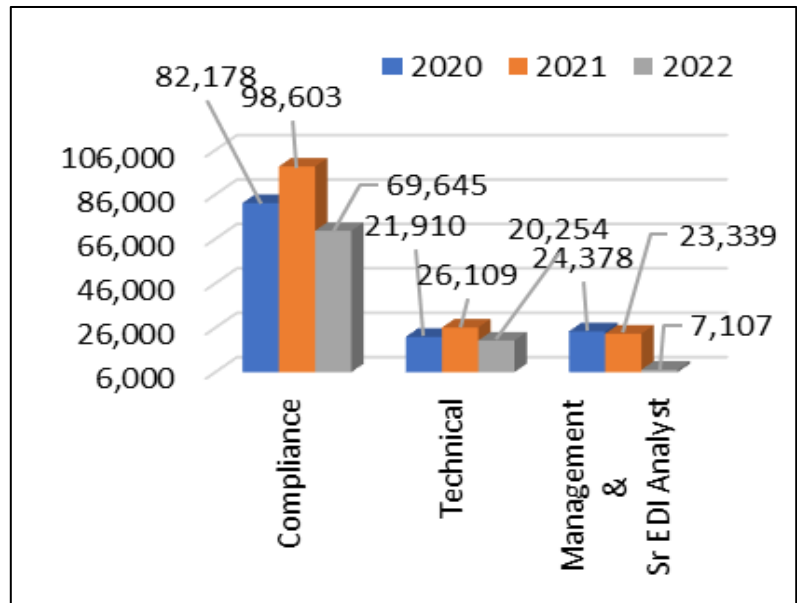
\* Reviewed outside normal rejection process\*



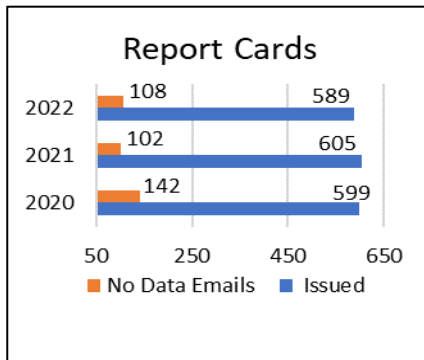
Possible outcomes of this review include:

- Ingesting the transaction
- Sending Missing BTC Letter
- Sending Transaction Review Letter

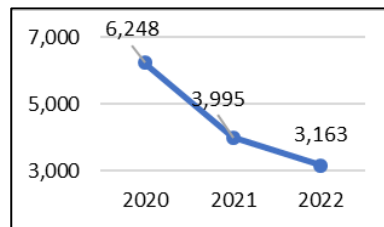
### Overall Tasks Performed



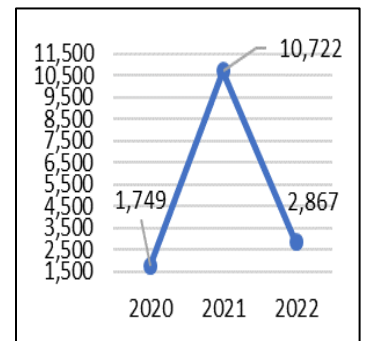
### Report Cards



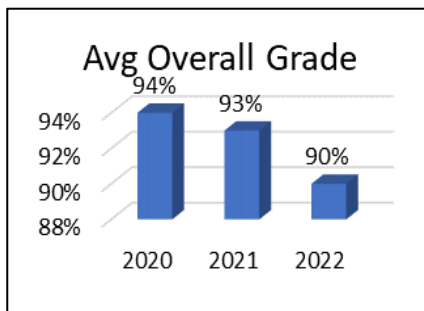
### Data Changes



### Consolidations

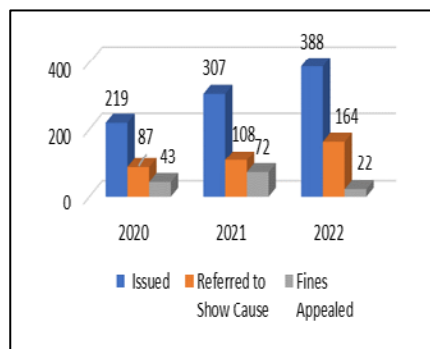


### Avg Overall Grade



Report Cards are an evaluation grade given on EDI Reporting and Compliance Requirements

### Fines



### Trainings

- ❖ Provided training to 3 Claim Administrators
  - Alternative Service Concepts
  - Brentwood Services Administrators Inc
  - Creative Risk Solutions



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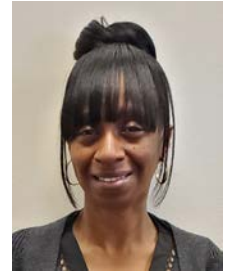
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### New in 2022

- ❖ Began development of IAIABC Release 3.1 Tables for a 2025 implementation
- ❖ Converted to an Electronic Trading Partner Profile system from paper forms
- ❖ One new hire in EDI QA – Cherrell Jenkins joined as an EDI Technical Specialist



Cherrell Jenkins

### EDI National Spotlight

- ❖ Candace Gray continued to serve as Co Vice-Chair of the IAIABC's Claims Committee
- ❖ Stephanie Sweeney continued to serve as a member of the IAIABC's EDI Council

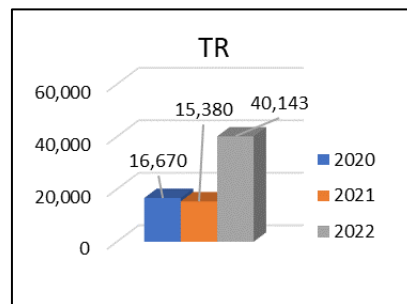
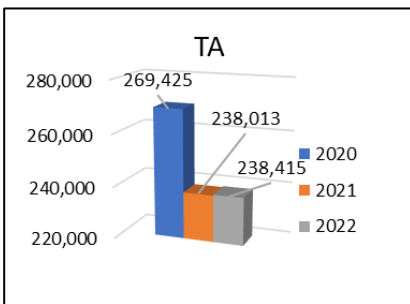


Candace Gray



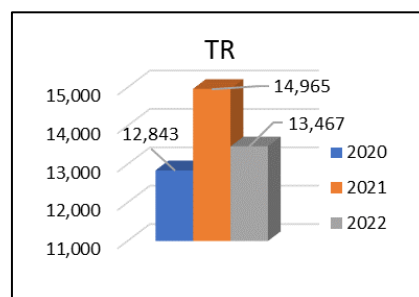
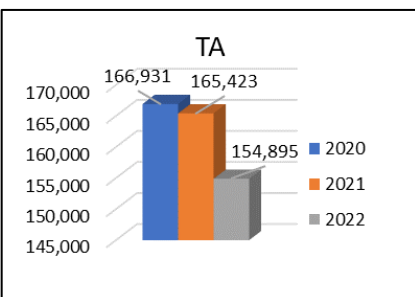
Stephanie Sweeney

### FROIs



2022 Top 5 Errors
Invalid data sequence/relationship
Mandatory field not present
Match Data value not consistent with value previously reported
Invalid event sequence/relationship
Must be A-Z, 0-9, or spaces

### SROIs



2022 Top 5 Errors
Invalid data sequence/relationship
Invalid event sequence/relationship
Mandatory field not present
Match Data value not consistent with value previously reported



# 2022 EDI Leaderboards

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## EDI Leaderboard

Acadia Insurance Company	Cottingham & Butler Claims Service, Inc.	Nationwide Mutual Insurance Company
Accident Fund Insurance Company of America	Creative Risk Solutions, LLC	Next Level Administrators LLC
Actec Systems Inc.	Dollar General Corporation	Nordstrom Inc
Acuity, A Mutual Insurance Company	Eastern Alliance Insurance Company	Old Republic Insurance Company
AIG Claims, Inc.	Employers Mutual Casualty Company	Pennsylvania Manufacturers' Association Insurance Company
All America Insurance Company	Erie Insurance Exchange	Pennsylvania National Mutual Casualty Insurance Company
American Compensation Insurance Company	FCCI Services Inc.	Publix Super Markets, Inc.
American Interstate Insurance Company	Federated Mutual Insurance Company	Retail Business Services LLC
Amerisure Insurance Company	Federated Rural Electric Insurance	Safeco Insurance Company of America
AmFed National Insurance Company	FFVA Mutual Insurance Company	Selective Insurance Company of America
AmTrust North America	Ford Motor Company	Self Insured Services Company Inc.
Argonaut Insurance Company	Forestry Mutual Insurance Company	Sentry Insurance Company
Arrowood Indemnity Company	Frankenmuth Insurance	SmartCasualtyClaims
Atlantic Specialty Insurance Company	Great American Insurance Company	Southern States Insurance Exchange
Berkshire Hathaway Homestate Insurance Company	Great West Casualty Company	State Auto P & C Insurance Company
Bloomington Compensation Insurance Company	Harford Mutual Insurance Company	State Automobile Mutual Insurance Company
BrickStreet Mutual Insurance Company	Hartford Fire Insurance Company	Summit Consulting, Incorporated
Broadspire Services	Innovative Risk Management	The Hanover Insurance Company
Brotherhood Mutual Insurance Company	Insurance Company of the West	Transguard Insurance Company of America
Builders Insurance Group (A mutual Captive Company)	Johnston & Associates, Inc.	Travelers Indemnity Company
Builders Mutual Insurance Company	Key Risk Management Services Company	United States Fire Insurance Company
Carolina Mutual Insurance, Inc	Landin Services LLC	Utica National Insurance Company
Catholic Diocese of Richmond	Legacy Vulcan Corp	Virginia Association of Counties Groups Self-Insurance Risk Pool (AKA RMP Inc).
Charles Taylor TPA	Liberty Mutual Insurance Company	Virginia Commonwealth University Health System Authority
Cherokee Insurance Company	Markel Service Incorporated	Virginia Property & Casualty Insurance Guaranty Association
Chesterfield (County Of)	Memic Indemnity Company	Virginia Risk Sharing Association
Chubb & Son, Inc.	Meridian Security Insurance Company	Walmart Claims Services, Inc.
Church Mutual Insurance Company S.I.	Mitsui Sumitomo Insurance Co Of America	Wegmans Food Markets Inc
Cincinnati Insurance Company	National American Insurance Company	West Bend Mutual Insurance Company
Continental Casualty Company	National Casualty Company	York Risk Services Group
Continental Indemnity Company	National Interstate Insurance	Zenith Insurance Company
CorVel Enterprise Comp	Nationwide Agribusiness	Zurich American Insurance Company

### Note:

This is a list of companies that were in an Acceptable Status once we averaged together all 4 quarters of 2022



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## EDI Most Improved

All America Insurance Company	FFVA Mutual Insurance Company
Atlantic Specialty Insurance Company	Frankenmuth Insurance
Carolina Mutual Insurance, Inc	Innovative Risk Management
Continental Casualty Company	Retail Business Services LLC
Continental Indemnity Company	Southern States Insurance Exchange
Dollar General Corporation	Transguard Insurance Company of America
Eastern Alliance Insurance Company	Utica National Insurance Company
FCCI Services Inc.	Virginia Association of Counties Groups Self-Insurance Risk Pool (AKA RMP Inc).

### Note:

These are the companies that have gone from a Needs Improvement score to an Acceptable Score between 2021 and 2022.

## EDI Dean's List

Accident Fund Insurance Company of America	Great American Insurance Company
Actec Systems Inc.	Key Risk Management Services Company
American Compensation Insurance Company	Landin Services LLC
American Interstate Insurance Company	Liberty Mutual Insurance Company
AmTrust North America	Pennsylvania Manufacturers' Association Insurance Company
Broadspire Services	Sentry Insurance Company
Brotherhood Mutual Insurance Company	State Auto P & C Insurance Company
Builders Insurance Group (A mutual Captive Company)	The Hanover Insurance Company
Charles Taylor TPA	Wegmans Food Markets Inc
Chesterfield (County Of)	York Risk Services Group
CorVel Enterprise Comp	

### Note:

This is a list of companies that have been on the Commission's EDI Leaderboard since its inception (2016 Educational Conference)

### Note

Information contained on these Leaderboards are obtained from the scores listed on the Report Cards. The Report Cards are an evaluation grade given on EDI Reporting and Compliance Requirements and sent to all Trading Partners each quarter.