

Quarter  
4,  
2018

## EDI Quarterly Newsletter

Issued:  
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## EDI Quality Assurance Department

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### Missing Subsequent SROI

We are now coming into the next phase of the Subsequent SROI catch-up process. Over the next several weeks/months, you may begin seeing an increase in Request for Subsequent SROI letters. As a reminder, the Request for Subsequent SROI letters are sent when an initiating SROI (IP, AP, EP, etc...) is filed and no further transactions are filed to update, including a Quarterly transaction, a suspension or a change in benefits transaction, and the maximum amount of days for a subsequent transaction has been filed.

If your organization would like a spreadsheet that provides a list of claims that fall into the above category where a subsequent SROI is expected, you can request that via our EDI Support email ([edi.support@workcomp.virginia.gov](mailto:edi.support@workcomp.virginia.gov)). These spreadsheets, however, may also include claims where prior requests were issued and were resolved by a letter advising that no payments were made since your company acquired the claim, which means nothing further is due, and you won't be receiving a written request for that. Our team is manually reviewing each case before a letter is sent, but the spreadsheet will not be reviewed in this manner prior to its issuance due to the volume of JCNs.

### Reminder – No Paper FROIs

As a Claim Administrator, you are required to report all injuries to the Commission via an EDI FROI transaction and not a paper FROI. Any paper FROI submitted\* will be returned to you and include a request for the proper FROI transaction.

\* Pre 10/1/08 Claims, where a JCN has not been established, should be reported on a paper FROI initially. The Commission will assign a JCN and then request the EDI FROI.

### Reminder – Address Updates

When you receive a Notification of Claimant Address Change, it is crucial that you all update your system to reflect the correct address and file the FROI 02 Change transaction. While just submitting the FROI 02 does update the Commission's system and our EDI records to reflect the correct address, it may not also update your system causing the old, incorrect address to appear on future EDI transactions. When these future transactions are filed, they will update the Commission's records to once again reflect the old, incorrect address.

### Congratulations



Carolyn Gonzalez



Candace Gray



Stephanie Sweeney

On becoming an ***IAIABC EDI Claims Professional*** by demonstrating a working knowledge of the IAIABC EDI Claims Standard(s) with an emphasis on Claims Release 3.1. All three ladies took the required training and tests to earn this certification.

