

Quarter
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EDI Quarterly Newsletter

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EDI Quality Assurance Department

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Inquiries

Please make sure to include the JCN when contacting the Commission regardless if the contact is through e-mail, fax, mail or voicemail. Including the JCN will greatly decrease the amount of time it takes us to review and respond to the inquiry.

Indemnity before Settlement

If indemnity benefits have not been suspended via EDI when a settlement has been approved, a Suspension transaction is required before the PY. A PY transaction does not suspend the outstanding indemnity benefits. If a PY is submitted before a suspension, the Commission will send a request asking for the Sx transaction. In certain situations, a new PY may also be requested

Compliance Correspondence

If you have any questions regarding a Request, Pre-contempt order or Fine order, we ask that you please put those in writing to the Commission on company letterhead.

Examples:

- If the CA believes a request was made in error – submit a written response on company letterhead
- If the CA needs more time to comply – submit a written response on company letterhead.
- If the CA is requesting a Consolidation – submit a written response on company letterhead.

The Commission's EDI QA Department cannot accept these types of requests or response via phone or email. In order to expedite your request, it is important to make your initial request via letter.

QT Transactions

You are not required to file QT transactions forever on a JCN.

If it is a medical only claim and no additional medical payments have been made since the last SROI (PY or QT), a QT is not required.

If this is an indemnity claim and Indemnity payments have stopped, and no additional payments have been made since the suspension, a QT is not required.

In addition, if this were an indemnity case where medical benefits were paid after the Suspension, a QT would only be filed if additional medical benefits have been paid. If not, a QT would not be required.

Partial Suspensions

A Partial Suspension should only be used to suspend one benefit when there are concurrent benefits being paid.

In Virginia, the only time that occurs is when TP and PP are being paid simultaneously and one of those benefits need to be suspended. TP and PP are the only benefits that can be paid concurrently in Virginia.

Training

We will be conducting an "All Claim Administrator" Training sometime this summer. All of the details are still being worked out but it will be a webinar and additional information will be emailed to the EDI List Serv.

If you have a specific area/topic that you would like us to cover, please send those suggestions to Stephanie Sweeney at stephanie.sweeney@workcomp.virginia.gov.