

Quarter
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EDI Quarterly Newsletter

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EDI Quality Assurance Department

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Welcome

Please help us welcome our newest Team Member, Kim Gifford.



Kim comes to the Commission with a Workers' Compensation EDI background from her work at Corvel. She will be serving as an EDI Technical Specialist in the Commission's EDI QA Department.

Congratulations

Please help us in congratulating Candace Gray on her appointment as Co-Vice Chair of the IAIABC's Claims Committee.



Candace Gray
EDI Supervisor

Reminder - Training

The EDI QA Department has a training team consisting of four team members who are willing and able to provide training to any Claim Administrator about our EDI program. We can provide a generic overview of our EDI Program or tailor the presentation specifically for your company. If you are local to our HQ office, we can provide this training in-person but if not, we are happy to set up a webinar.

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Acquisitions

A claim is considered to be acquired when a new Claim Administrator has taken over claims from a prior Claim Administrator. The new Claim Administrator may receive these claims in an open or closed status and may be required to file the proper acquiring FROI transaction

If the claim is received "closed" where no activity has occurred in the 5 years prior to acquiring the claim, an acquisition transaction is not required unless the claim becomes active again.

An active claim is defined as:

- There is an open award
- Payments are currently being made for any benefit
- There is a current denial/dispute
- Claim for Benefits filed by the Claimant pending action
- Outstanding request for EDI submission
- Any inactive claim where any of the above occur

Compliance Process

Many questions have arisen about the steps the EDI QA Department takes when attempting to get a Claim Administrator to submit a transaction. Here are our steps:

1. Send initial request outlining the specific transaction needed – wait 14 days
2. Send Pre-Contempt Order again requesting the transaction – wait 10 days
3. Call or e-mail the Claim Admin and/or Designated Representative in an attempt to get the needed transaction - wait 7 days
4. JCN is reviewed to ensure all proper steps were taken and transaction is still needed
5. Fine issued – wait 14 days
6. JCN is referred to the Show Cause Docket

** The time frame will likely be more than what's listed because in most cases, tasks are not worked the same day they are triggered.*