

Quarter
4,
2019

EDI Quarterly Newsletter

Issued:
November 6, 2019

EDI Quality Assurance Department

EDI.Support@workcomp
.virginia.gov



Welcome

Please help us welcome our newest Team Member, Blake Thompson.



Blake comes to the Commission with an adjuster's background from his work at Corvel. He will be serving as an EDI Compliance Analyst in the Commission's EDI QA Department.

Farewell

We are sad to see the following team member leave the Commission's EDI QA Department but we wish her the best of luck in all future endeavors.



Monique Olliver
EDI Technical Specialist

Reminder - EDI Support

Our EDI Support e-mail address is the best method to contact the Commission's EDI Quality Assurance Department regarding our EDI program. Using this method will ensure you receive a timely response since this email box is monitored daily and there is an expected 24 hour turn around time.

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Educational Conference Follow-up

During the Commission's 2019 Educational Conference, the EDI QA Department hosted an EDI Workshop to allow for an EDI Q&A session with attendees. There was a great turnout and a lot of questions were asked. We also received a lot of great feedback which will be reviewed further with other member of the Commission's Team.

If you have additional feedback you would like to share, please send those to either Ryan Duke or Stephanie Sweeney so it can be reviewed.

Partial Suspensions

In Virginia, if you are paying two benefits (TPD and PPD) simultaneously and one benefit stops while the other continues, you should file a Partial Suspension (Px) via EDI to reflect the suspension of the one benefit.

The Commission accepts the following Partial Suspensions:

- P1 - Partial Suspension, RTW or Med Determined/Qualified to RTW
- P2 - Partial Suspension, Medical Non-Compliance
- P3 - Partial Suspension, Administrative Non-Compliance
- P5 - Partial Suspension, Incarceration
- PJ - Partial Suspension Pending Appeal or Judicial Review

Update: Claimant Address Letters

The Commission recently implemented a fix in our system that will stop the mailing of a Request for FROI 02 when updating a claimant's address on a JCN where EDI has not been filed. You will still receive a notification showing that the address has been updated (pursuant to § 65.2-711) but it should no longer request a FROI 02 since an initial FROI hasn't yet been submitted and accepted.